# 'Coming Together for the Next Generation'

**Robert Pears**
**Rachael Dalby-Hopkins**

NHS

Hampshire County Council

NHS England

from pre-birth to adulthood

# Vision

To improve the health, happiness and achievement of children and young people (CYP) by transforming health and care services by:

- Bringing services together (integration)

- Developing the service model with service users

- Working with CYP, families and communities using existing strengths

- Providing the right support at the earliest opportunity

- Helping people access advice for themselves

- Planning for a successful transition to adulthood

- Making effective use of technology
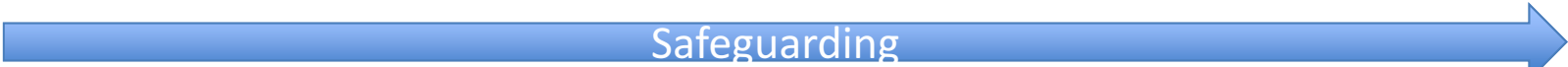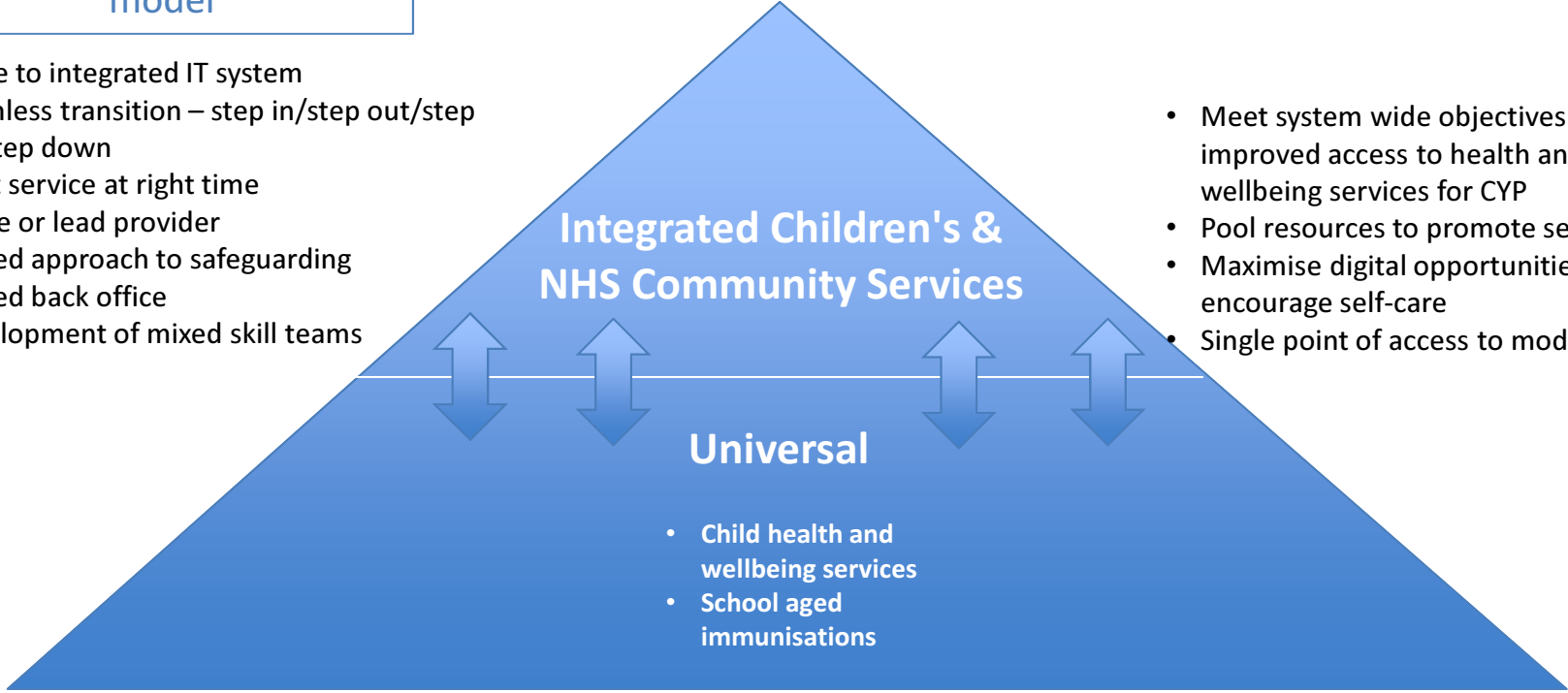
- Ensuring fair access to services

# Children and Young People Integrated Health & Care Model

NHS

**Future state – high level model**

- Move to integrated IT system
- Seamless transition – step in/step out/step up/step down
- Right service at right time
- Single or lead provider
- Shared approach to safeguarding
- Shared back office
- Development of mixed skill teams

- Meet system wide objectives e.g. improved access to health and wellbeing services for CYP
- Pool resources to promote self-care
- Maximise digital opportunities to encourage self-care
- Single point of access to model of care

**Integrated Children's & NHS Community Services**

**Universal**

- **Child health and wellbeing services**
- **School aged immunisations**

-9months | Post natal | 0-2 years | Pre school | Primary education | Secondary education | Post 16 years | 19 years

Safeguarding

Family and carer support

Transition

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# Benefits of integration

| Child, young person, family/carer |
| --- |
| Reduced waiting time for appointment |
| Reduced number of assessments |
| Increased customer satisfaction and improved outcomes |
| Skilled and empowered parents and carers who know how to self-refer |
| Single point of access, health, social care and education |
| Consistent messaging |
| Reduced school absence, parents more effective and supported |
| Equitable service |

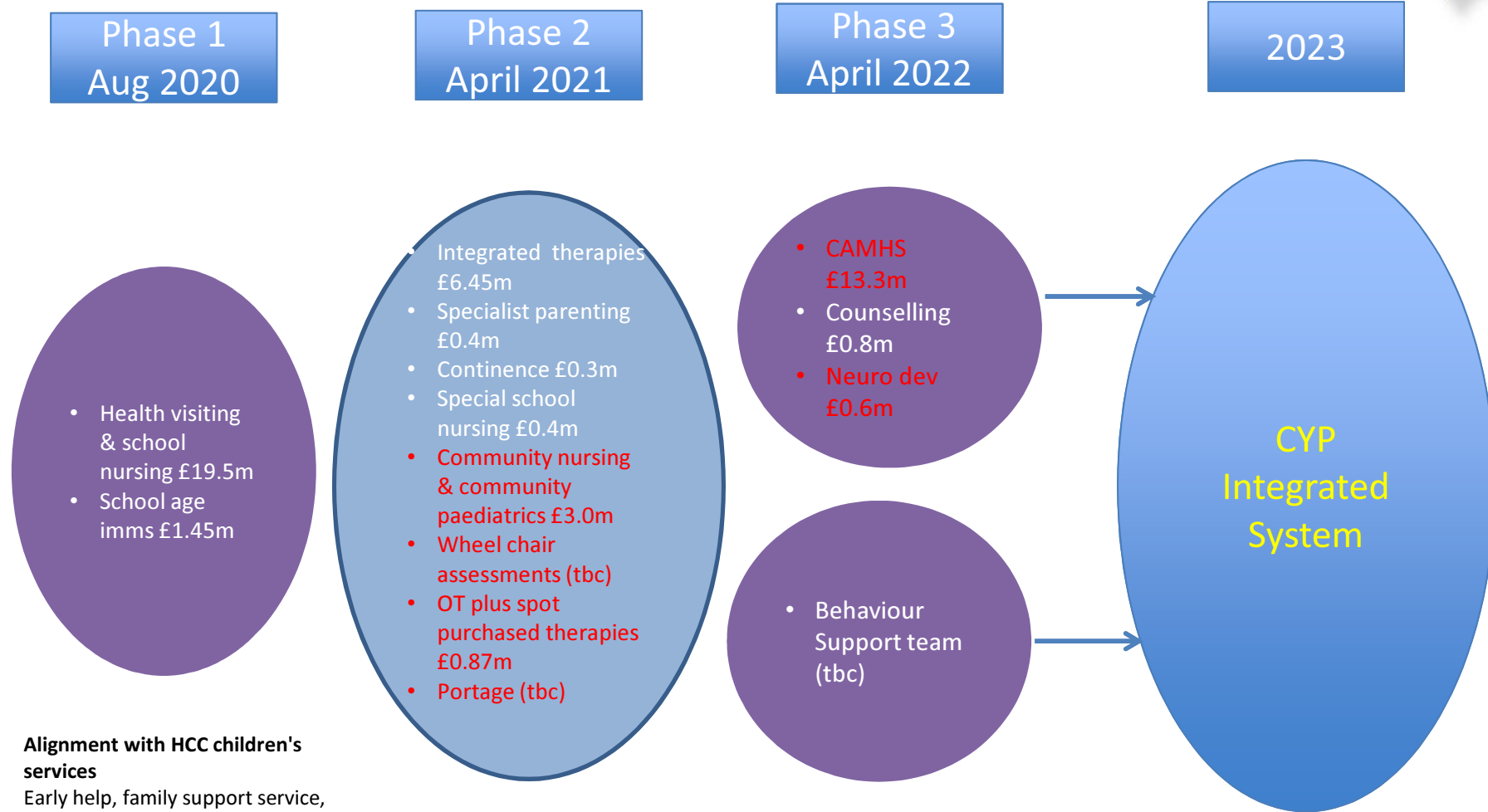| Workforce/system |
| --- |
| Reduction in practitioner isolation |
| Possibility of flexible job portfolios improving recruitment and retention |
| Reduction in high cost care packages |
| Reduced reliance on acute sector |
| Reduction in escalation of behaviour or condition |
| Reduction in waste and duplication |
| Increased knowledge of roles and responsibilities |
| Contractual levers |
| Better information sharing |

# Procurement stages

**Phase 1**
Aug 2020

**Phase 2**
April 2021

**Phase 3**
April 2022

**2023**

**Phase 1 (Aug 2020):**
- Health visiting & school nursing £19.5m
- School age imms £1.45m

**Alignment with HCC children's services**
Early help, family support service, supporting families, school readiness, Transforming Social Care (formerly Partners in Practice (PiP))

**Phase 2 (April 2021):**
- Integrated therapies £6.45m
- Specialist parenting £0.4m
- Continence £0.3m
- Special school nursing £0.4m
- Community nursing & community paediatrics £3.0m
- Wheel chair assessments (tbc)
- OT plus spot purchased therapies £0.87m
- Portage (tbc)

**Phase 3 (April 2022):**
- CAMHS £13.3m
- Counselling £0.8m
- Neuro dev £0.6m

- Behaviour Support team (tbc)

**2023:**
CYP Integrated System

White text indicates services originally in scope
Red text indicates services added to previous scope

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# The journey so far

**Integration already underway in many settings** – NHS and Hampshire County Council e.g. Children's Services, Adult Social Care and Public Health

- Children and young people's integration slower than adult integration

**Progress so far** – vision, engagement, emerging future operating model, strengthening of trust, shared outcomes framework

**Stakeholder Engagement** – online questionnaire, practitioner workshops and parent discussion groups
- Key message: short waiting times and early intervention

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# Recommendations

That the Health and Well-being Board endorse the approach to integration of children and young people's services through:
- focused partnership working,
- implementation of an outcomes framework
- three aligned procurements.

Next steps for integration through procurement (broad overview):
- Developing key principles of integration
- Finalising the outcomes framework
- Finalise service specifications
- Permission to spend – December 2018 (HCC only)
- Business case including procurement strategy & permission to proceed – January 2019 (NHS England)
- Market engagement event – January 2019
- Issue tender Public Health and – January 2019
- Contract award October 2019 (sign off by CCGs & NHS England)